

# Lang's Bowlarama

## Event Terms and Conditions

Thank you for choosing Lang's Bowlarama for your special event! We appreciate your business and look forward to creating an unforgettable event! The following terms and conditions apply to your event, and by commencing an event at Lang's Bowlarama, you agree to the following:

- 1. Event Dates, Times and Deposits:** We will make every effort to accommodate the time and date you have requested. There are times when we do not have lanes due to league scheduling or other events, and we will let you know as soon as possible if this is the case. Otherwise, **we require a minimum \$50 deposit** to hold the reservation for your event – if this is more than \$50, your Event Manager will tell you the amount required. This deposit is non-refundable and will be applied to your event at the conclusion of the event. If **we** have to cancel your event for any reason beyond our control, we will refund your deposit in full (including Acts of God or other causes beyond our control). If **you** have to cancel your event for any reason, the deposit will be forfeited. If you need to reschedule, please let us know at least 3 business days in advance to retain your deposit. Last minute cancellations or rescheduling requires forfeiting the deposit and a new deposit to be made for the new event, unless otherwise stated. We reserve the right to change this policy at any time without notice.
- 2. Food and Beverage:** All Food and Beverage (alcoholic and non-alcoholic) must be purchased from Lang's Bowlarama. No outside food is allowed, except for birthday cakes/desserts or a special meal for a guest with a specific food allergy (please let your Event Manager know if you have this situation). We do have gluten free, sugar free and lactose free options – please ask for more info on this. No beverages are allowed on the wooden area of the lanes, as this may get slippery and pose a health hazard. All food and beverage must remain on the concourse (carpeted area) or in one of our party room areas. Alcoholic beverages may not be removed from the premises, even just to step outside the building.
- 3. Menu and Applicable Charges:** It is preferable to pre-order food items for your event, since we can then prepare and cook the items to be available at a time of your choosing during the event. When you pre-order food items, we will put together an estimate for you based on these items, including all charges for food, beverage, tax, gratuity, room charges and any other fees associated with your event, which will be delivered to you prior to the event. Pre-ordered food can be **changed prior to** the day of the event, but cannot be **reduced the day of** the event, and will be charged in full as it is prepared prior to the event. You may add to the food order the day of the event as you wish. For bowling, you will only be charged for the actual amount of bowlers that participate in the event, even if this differs from the original guest count (higher or lower). All charges incurred during the event are due at the conclusion of the event. Orders placed with our outside caterer require a 50% deposit and cannot be changed unless it is at least 7 business days prior to the event. Any orders from our outside catering menu under \$100 will incur a delivery fee of \$30, which will be added to your estimate.
- 4. Event Fees and Gratuity:** A “private party service charge” and an “admin fee” may be added to your estimate. The private party service charge is a gratuity that is paid to servers, bartenders and other personnel involved in successfully executing your event. The admin fee is separate from any room rental, gratuity, or staffing fees and is not distributed to service personnel involved in the event. This fee covers administrative expenses, if any, involved with the successful execution of your event and will be clearly stated on your estimate. This fee is mandatory on all semi-private and private lounge rentals. The private party service charge is automatically added to all parties of 10 or more, and is a mandatory 18% gratuity that will be added to your estimate. This is distributed to your waitstaff, hostess, servers, lane attendants, snack bar attendants, and any other staff involved in your event. If you wish to provide additional gratuities beyond this fee, that is at your discretion. The pricing included in your estimate is the total estimate cost for your event, including all fees and gratuities.
- 5. Guest Count and Lane Availability:** We will ask for an estimated amount of guests when booking your event. The final guest count is due at least 2 days prior to your event. For bowling, you will be charged for

the actual amount of bowlers that participate in the event, even if this is somewhat lower than (or higher than) your original estimate. We reserve the right to reduce the amount of lanes available to your event if you have less guests than expected. A maximum of 6 people can bowl on a single lane per our scoring system. The number of lanes reserved for you will be your estimated guest count divided by 6. Please discuss with your Event Manager if you want to reserve more lanes, as additional fees will apply. We will make every effort to accommodate lane location requests, but ultimately lane location is at the sole discretion of Lang's Bowlarama and is based on availability and league scheduling.

- 6. Party Room Areas:** We have space in our lounge which holds up to 125 people and a private party room that holds up to 50 people, available for rent. If you decide to rent the Lounge, it can be rented as either a **semi-private or private** space. The rate for the Lounge as a semi-private space is \$50 per hour – please understand that you will have a reserved area and other guests of Lang's Bowlarama or bar regulars **will be able to access the space during your event**. To rent as a fully private space, please discuss with your Event Manager as different times of the day and week will incur different rental fees. The party room is a fully private room and is currently \$50 per hour to rent. Lang's Bowlarama reserves the right to change these pricing structures at any time without notice. You are allowed to decorate each space (including balloons) provided you do not permanently damage the walls, paint, etc. Any damages will incur fees. Balloons, if placed on or brought to the concourse area **MUST** be properly secured so they do not get caught in the fans and cause damage. We have a 16ft projection screen in the lounge which can hook up to a computer for slideshows and presentations. If you wish to use this, there is no fee, but you must bring in your computer at least 1 day prior to the event to test it and make sure it will work with our system. We are not responsible for the functionality of the projector if you have not previously been here to test it. We solely provide the facility, services and equipment as agreed on in writing in your estimate and per these terms. If you wish to have any other equipment, you must have it delivered and tested ahead of time to ensure it works properly. We cannot guarantee your equipment will work with our facility.
- 7. Property and Safety:** We are not responsible for any lost, stolen or misplaced property. We reserve the right to refuse service to and remove from the facility anyone that we reasonably believe will threaten the safety of our guests and personnel or cause damage to our facility. This includes concealed weapons, intoxication, dress code or health violations, drug activity or any activity violating federal, state or local laws. On each lane there are safety rules applicable to you. Please take a moment to familiarize yourself with these safety rules to ensure a safe and fun bowling experience. If you have questions, please ask the Front Desk. You are responsible for any and all damages, losses, claims, and liability arising from you or your guests use of our facility. Lang's Bowlarama will be released and indemnified from all losses, claims and liability resulting from these situations unless we have caused them by willful misconduct or gross negligence. Our facility and services are provided "as-is" with no warranty or representation express or implied.
- 8. Hostess, Waitstaff and Servers:** You will have a member of our waitstaff assigned to your event at no charge. This person may also have other customers in addition to your event. If you wish to have a dedicated personal hostess, a fee will apply - please discuss with your Event Manager if you wish to have this service. If you are having a large buffet, we may require additional servers to attend to the buffet. Your Event Manager will discuss this and any applicable fees when creating your estimate.
- 9. Physical Activity:** Bowling events may require physical activity. By beginning bowling, you and your guests agree that you are in proper health to participate in these activities, and you assume any and all risks associate with these activities. Children under the age of 5 must have a chaperon to bowl. We do provide bumpers, smaller and lighter bowling balls, and ramps to facilitate bowling. Please ask your lane attendant, waitstaff or the front desk if you wish to use these items. Our facility is handicap accessible, and our lanes are equipped with a handicap ramp for wheelchair access. Please ask the front desk if you need any assistance on the lanes with wheelchair access, ramps, bumpers, or anything else we can do to make your bowling experience fun!
- 10. Agreement:** By agreeing to this contract whether by signature or e-mail confirmation, you attest that you are authorized to agree to, and fully agree to, all terms and conditions set forth in this document. We may send you marketing, advertising and promotions to your contact info. If you wish to opt out of these communications, please tell your Event Manager.